

pushTAN: Activating in the internet branch

www.sparkasse-sw-has.de/pushtan

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile operating systems.

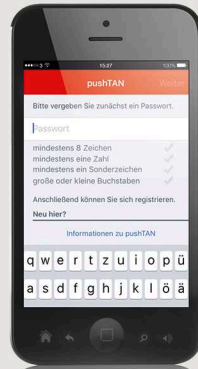
Note: Start the registration described below only after you have received the registration letter. If you have switched to pushTAN from a previous procedure, you keep your online banking PIN. Otherwise you will receive a separate PIN letter containing a new start PIN.

- 1** Download the **S-pushTAN app** from the App Store onto your smartphone.



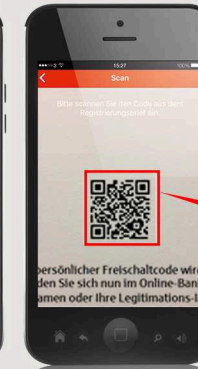
Tip: Enable camera access for the S-pushTAN app.

- 2** Start the app and enter a password. The password must consist of at least **8 characters** (numbers, letters and a special character).



Confirm that the S-pushTAN app is allowed to send you push messages.

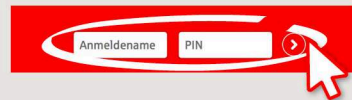
- 3** Select „Mit **Registrierungsbrief** starten (Use **registration letter** to start)“. Use the S-pushTAN app to scan the QR code shown in the registration letter.



- 4** Your personal **activation code** is now displayed in the S-pushTAN app.

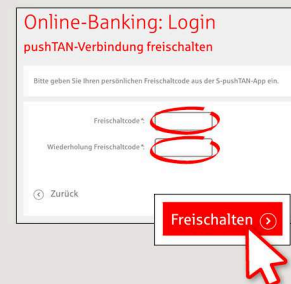


- 5** Now log on to online banking using your PC, laptop, tablet or smartphone. Please use the login name specified in the registration letter or your legitimation identifier. If you have received a new PIN in a separate letter, please use it.



Important: If you use an app or financial software for online banking, you need to set up pushTAN there (see separate instructions)

- 6** Enter your personal activation code from the S-pushTAN app.



- 7** Successful activation is displayed in the S-pushTAN app.

If you have received a new PIN by post, you now need to change it in online banking. The TAN required for the change is sent to the S-push TAN app.



DO YOU HAVE ANY QUESTIONS ABOUT pushTAN?

Central service call number: You can contact us under 09721 721-0 Mon – Fri from 7.45 am – 8 pm.

Further information and FAQs about pushTAN is available at: www.sparkasse-sw-has.de/pushtan